



Mandatory Use of Mask or Face Covering Within Just For Fun

Beginning July 7, 2020, all staff, visitors and customers are required to wear a mask or face covering upon entering and remaining within Just For Fun. The mask or the face covering must cover the nose, mouth and chin.

Temporary removal of the mask or face covering is permitted where necessary for the purposes of eating or drinking.

The following persons are exempt for requiring a mask or face covering and will not be required to provide proof of such exemption:

- Children under the age of two
- Persons with an underlying medical condition which inhabits their ability to wear a mask or face covering
- Persons who are unable to place, remove or use a mask or face covering without assistance.
- Employees and operators of Just For Fun, in a designed area not for public area, or within or behind an physical barrier.
- Persons who are reasonably accommodated by not wearing a mask or face covering under the *Ontario Human Rights Code*.

If a customer arrives without a mask, the staff will politely remind them of the policy and ask them to put on their mask. If they do not have one masks will be available for purchase.

If a customer arrives at Just for Fun without a mask and informs the staff that they are exempt due to any of the reasons stated above staff are not to request proof.

The customer will be allowed entrance and encouraged to maintain social distancing.

If a customer requires more information about the policy or bylaw, the staff are to inform them that our policy was created in compliance with the City of Toronto By-Law 541-2020 and that they can find the complete By-Law at www.toronto.ca. It is important that staff become familiar with the By-Law so that they can answer questions relating to it.

If a customer becomes aggressive about the new requirement, staff are to remain calm and explain that the requirement has been put into place by the government and that we are expected to follow the By-Law to help prevent the spread of COVID-19. If the customer is still being aggressive the staff should call for a Supervisor to assist or call the police if they feel their safety or the safety of any of the guests might be at risk.

Customers requiring information about the importance of wearing a mask or the science behind the masks will be directed to the City of Toronto's website at www.toronto.ca.

Customers asking about the availability of alcohol-based hand sanitizer will be shown the locations of out sanitizing stations placed around the facility.

If a customer enquires if they can be fined for not wearing a mask, staff will inform them that there is a fine of \$1,000.00 per offence and direct them to the City of Toronto's website for further information.

This Policy has been created in compliance with the City of Toronto By-Law 541-2020.

August 27, 2020